

Graduate Seminar

TOTAL QUALITY AGENCY



The Total Quality Agency designation is Big "I" Michigan's premier designation program taught by national expert agency consultants. We have arranged to have Mary Eisenhart Belka and Cheryl Koch to return to Lansing for a special TQA Update Seminar. Join your fellow program graduates to discuss how you have utilized concepts to advance your agency.

By attending the seminar on October 13th and submitting an updated strategic plan by November 15th, your agency will receive it's TQA designation update. You will also have the option to have your plan professionally reviewed by an instructor for an additional fee.

October 13, 2021

Big "I" Michigan Office
5:00 pm - 8:00 pm
Includes a working dinner

Fees (check all that apply)

- \$295 Attendance fee**
- Receive TQA designation update upon submission of revised strategic plan.
 - \$295 Additional fee to have your submitted strategic plan professionally reviewed by instructors.**
 - \$195 Additional attendee from same agency # of additional(s) : _____**
- Total: _____

Focusing On:

- ◆ The New Reality
- ◆ Living @ Work
- ◆ Tech Challenges
- ◆ Productivity Challenges

Total Quality Agency is a program of Big "I" Michigan
Provider #0007

Registration

Name/Designations _____ Nickname _____
Organization name _____
Email _____
Mailing address _____
City/State/Zip _____
Phone _____ Cell _____
Additional email for confirmation/receipt _____
Additional registrant _____ Nickname _____
Email _____
Additional registrant _____ Nickname _____
Email _____

Nearby Hotels:

Crowne Plaza Lansing West

925 S. Creyts Road
(517) 323-7100

Hilton Garden Inn

633 N. Canal Road
(517) 999-9930

Return form to:

Big "I" Michigan
1141 Centennial Way Lansing, MI 48917
or email to awenzlick@michagent.org

Payment Options

- Register online at <http://bit.ly/maia-registration>
- Write a check made payable to Big I Michigan.
- Pay via ACH/credit card online. Go to <https://maia.epaypolicy.com/> to enter your payment info. Please include class name, date, and registrant name in the "Notes" box.
- Charge it and mail/email to Big "I" Michigan.

Total charge: \$ _____

VISA Discover AMEX MasterCard

Name on card _____

Card number _____

Expiration date _____

Questions? Contact Caryn Bedford at
(517) 327-8045, cbedford@michagent.org

Cancellation Policy:

If you must cancel your registration, you will receive a refund minus 75% of the registration fee. No refunds will be given to those who attend part of a program, or who are no-shows.