



# 2019 E&O Risk Management Meeting the Challenge of Change

Please duplicate form for additional registrants.

This seminar(s) consists of multiple modules. Instructors will cover topics noted per date in detail and more.

- Agency/Carrier Relations
- Understanding Agency Duties
- E&O Claims
- Documentation
- Agency Operations
- Data Breaches
- Social Media

### Cost of Seminars

Member Fee: \$125  
Non-Member Fee: \$135

### Staff Attendance Requirements

These programs qualify for the Westport/Swiss Re and Fireman's Fund discounts. See other side of this sheet for staff attendance requirements. All seminars approved for 3 hrs Ethics and 3 hrs PC.

### Class Hours

8:00 a.m. - 3:00 p.m.

### Cancellation Policy

If you must cancel your registration, you will receive a refund minus \$35 of the registration fee. No refunds will be given to those who attend part of a program, or who are no-shows. If you do not cancel and do not attend the program, you will be considered a no show and no money will be refunded, nor will your money be transferred to a different class.

Please indicate the program you would like to attend by checking the box next to the date.

Date	Facility	City	Speaker	Focus Topic	CE Credits
<input type="checkbox"/> March 28	DoubleTree Hilton Airport	Grand Rapids	Dave Walker	Agent/Carrier Relations (& Implementing Loss Controls)	6 hrs. CE, CC: 68758
<input type="checkbox"/> June 13	MAIA Office	Lansing	Mary LaPorte	Claims 360 Focus (COIs, Surplus Lines)	6 hrs. CE, CC: 68757
<input type="checkbox"/> September 26	MAIA Office	Lansing	Dave Walker	Agent/Carrier Relations (& Implementing Loss Controls)	6 hrs. CE, CC: 68758
<input type="checkbox"/> October 24	Somerset Inn	Troy	Dave Walker	Agent/Carrier Relations (& Implementing Loss Controls)	6 hrs. CE, CC: 68758

If these dates are not convenient for your agency, check out the E&O webinar at [bit.ly/eo-online2018](http://bit.ly/eo-online2018)

Attendee Name \_\_\_\_\_ Phone \_\_\_\_\_ Cell \_\_\_\_\_

Agency/Company \_\_\_\_\_

Street Address \_\_\_\_\_

System ID # (Found on Insurance License) \_\_\_\_\_ National Producer # \_\_\_\_\_  
(Required)

Send confirmation/receipt to my e-mail address: \_\_\_\_\_  
(Must be registrants email)

In addition, e-mail confirmation/receipt to: \_\_\_\_\_  
(i.e. credit card holder, accounting dept., agency owner)

Send your check made payable to MAIA or credit card information to the address below.  
You can also enroll online at <http://bit.ly/maia-registration>.

Master Card  Visa  AMEX  Discover

Name on Card \_\_\_\_\_

Card Number \_\_\_\_\_

Exp. Date \_\_\_\_\_



MAIA Michigan Association of Insurance Agents  
Representing Independent Agents

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Lansing, MI 48917. P: 517/323-9473  
Questions email: [awenzlick@michagent.org](mailto:awenzlick@michagent.org)

## Loss Control Credit Requirements for the Big “I” E&O Program

<b>Agency Staff Size</b>	<b>Total Attendees Required</b>	<b>Position in Agency</b>
1	1	Active Agency Principal, Owner, Partner or Officer
2-7	2	1 Active Agency Principal, Owner, Partner or Officer, plus 1 Producer or CSR
8-20	4	1 Active Agency Principal, Owner, Partner or Officer, plus 1 Active Agency Principal, Owner, Partner, Officer, Operations Manager or Producer, and 2 Producers or CSRs
21-50	6	1 Active Agency Principal, Owner, Partner or Officer, plus 1 Active Agency Principal, Owner, Partner, Officer, Operations Manager or Producer, 1 CSR, and 3 Producers or CSRs
51+	10	1 Active Agency Principal, Owner, Partner or Officer, plus 2 Active Agency Principals, Owners, Partners, Officers, Operations Managers or Producers, 2 CSRs, and 5 Producers or CSRs

Attendance requirements can be met by attending a webcast through ABEN (<https://michagent.aben.tv/category/errors-and-omissions-group>).