

Update Seminar



TOTAL QUALITY AGENCY

The Total Quality Agency designation is Big I Michigan's premier designation program taught by national expert agency consultants. We have arranged to have Mary M. Belka and Cheryl L. Koch to return to Lansing for a special TQA Update Seminar. Join your fellow program graduates to discuss how you have utilized concepts to advance your agency.

By attending the seminar and submitting an updated strategic plan within a month after the class, your agency will receive its TQA designation update. You will also have the option to have your plan professionally reviewed by an instructor for an additional fee.

Big I Michigan Office
1141 Centennial Way, Lansing
5:00 pm - 8:00 pm
Includes a working dinner

Focusing On:

- ◆ Talent Management
- ◆ Recruitment
- ◆ Retention
- ◆ Engagement

TQA Update Seminar Dates:

May 11, 2022 or October 5, 2022

Fees:

\$295 Attendance fee

- Receive TQA designation update upon submission of revised strategic plan.

\$295 Additional fee to receive feedback on your strategic plan from instructors.

\$195 Additional attendee from same agency

Register online at:

<https://members.michagent.org/upcoming-events>

Total Quality Agency is a program of Big I Michigan

Questions? Contact Big I Michigan at (800) 589-6501, info@michagent.org

Nearby Hotels:

Crowne Plaza Lansing West

925 S. Creyts Road
(517) 323-7100

Hilton Garden Inn

633 N. Canal Road
(517) 999-9930

Cancellation Policy: If you must cancel your registration prior to the program starting, you will receive a 25% refund. No refunds will be given to those who attend part of a program, or who are no-shows.

Accommodations In accordance with Title III of the Americans with Disabilities Act, we invite all registrants to advise us of any disability and any requests for accommodation to that disability. Please submit your request as far in advance as possible for the program you wish to attend. If you have any questions, call (800) 589-6501 or email to info@michagent.org.