

Certified Insurance Service Representative

Reach your Professional Development Goals!

Choose five different modules of the nine modules available and pass the exams to obtain your CISR designation. Choose any module to fulfill your CISR update. The William T. Hold module is for updates only.

If you complete all nine different modules and pass the exams, you will achieve the CISR Elite designation.

Register now for an in-person class where you can focus on your professional development while networking with other industry professionals.

Registration Fee (per class): \$195 (CE Included)
 Register Online at: <https://members.michagent.org/upcoming-events>

Questions: Email info@michagent.org, or call (800) 589-6501.

Date	Topic	Location	Credits
January 8	Agency Operations	Lansing	6 hrs P/C, 1hr Ethics
February 1	William T Hold (Topic Varies)	Lansing	7 P/C
February 8	Insuring Commercial Property	Lansing	7 P/C
March 7	Commercial Casualty I	Lansing	7 P/C
March 21	Insuring Personal Auto Exposures	Lansing	7 P/C
April 18	Commercial Casualty II	Lansing	7 P/C
May 9	Elements of Risk Management	Lansing	7 P/C
May 16	Life & Health Essentials	Lansing	7 L/H
June 20	Other Personal Lines Solutions	Lansing	7 P/C
July 25	Insuring Personal Residential Property	Lansing	7 P/C
August 8	Agency Operations	Lansing	6 hrs P/C, 1hr Ethics
September 26	Other Personal Lines Solutions	Lansing	7 P/C
October 17	Insuring Personal Residential Property	Lansing	7 P/C
November 7	Insuring Commercial Property	Lansing	7 P/C
December 12	Elements of Risk Management	Lansing	7 P/C

*It is recommended that students take CISR Personal Residential, or have a working knowledge of the Homeowners Policy Form prior to taking CISR Personal Lines Miscellaneous.

The two CISR William T. Hold (WTH) seminars are open to all insurance professionals regardless of affiliation or professional designation. You do not need to be a dues paying member of The National Alliance to receive the CISR update for these programs, however, these two seminars are not eligible towards the designation and THERE IS NOT AN EXAM FOR WTH CLASSES.

Accommodations In accordance with Title III of the Americans with Disabilities Act, we invite all registrants to advise us of any disability and any request for accommodation to that disability. Please submit your request as far in advance as possible for the program you wish to attend. If you have any questions, call (800) 589-6501 or email to info@michagent.org.

Cancellation Policy If you must cancel your registration, you will receive a 25% refund. No refunds will be given to those who attend part of a program, or who are no-shows. If you do not cancel and do not attend the program, you will be considered a no show and no money will be refunded, nor will your money be transferred to a different class.



Agenda

7:30 a.m. Registration
 8:00 a.m - 5:15 p.m. Class
 (If not taking an exam, class ends at 4:00)

Hotels

For reservations, please call hotel directly

Lansing

Class held at: Big I Michigan HQ
 1141 Centennial Way

Hotels:

Hilton Garden Inn Lansing West
 633 N Canal Rd
 (517) 999-9930
 Crown Plaza West Lansing
 925 S Creyts Rd.
 (517) 323-7100

Registration closes 2 days prior to class date.

Module descriptions and course codes can be found online at michagent.org